

iLINK'S REMOTE AVAILABILITY ALERT SERVICE FOR NETWORK DVRS

iRAA NEED

iLink Remote Alert Surveillance, a Division of iLink Professionals, Inc is introducing a remote monitoring service to notify its customers of any down time of their network DVRs. This monitoring and notification service will put business owners at ease as they know that if their NDVRs went down, they would be immediately notified. Most current digital DVRs in the market can only notify if the camera's were down; however, if the DVR itself shuts down due to either power failure or employees' malignance, then the business owner is not able to find out unless some body is physically monitoring the cameras or present at the site where the DVR is located. In reality this seldom happens; therefore, the proactive service from iLink will provide timely notification for the owners to react.

iRRA BENEFITS

The uptime monitoring service provides various alerts if the DVRs are down. These alerts can be relayed through digital phone, alpha numeric pagers, wireless device or network broadcast. They can also provide recovery by rebooting the DVR, restarting windows service, restarting failed applications and running recovering script. Real time and historical data can also be provided through email. When uptime and availability are critical, iLink's Remote Availability Alert service is the best option in the market.

Sample Screen Shots Month Report for Monitor: 63.237.31.1 Wednesday, April 26 2006 Critical Alert Downtime for Monitor: 63.237.31.50 [SMTP] **EMAIL NOTIFICATION:** Mon May 1, 2006 to Wed May 31, 2006 figure 2 From: Helpdesk@ilinkpro.net DOWNTIME PERCENTAGE [mailto:Helpdesk@ilinkpro.net] 100% Sent: Friday, May 12, 2006 9:21 AM To: Lon Vetula Subject: demo1.ilinkpro.com[http], 75% is down 50% 63.237.30.10:80 3 previous alerts sent 25% critical failures: 151 Help 10 13 16 19 22 TIME - DAYS OF THE MONTH _ |&| ×| View Favorites Tools Help ← Back → → → ② ② ③ ② Search 图 Favorites ③ Media ③ □ □ ■ Address Addres ▼ 🗞Go Links » Google -🔻 🔽 Search 💌 👔 । 🛂 428 blocked | 🏰 Check 💌 🥄 AutoLink 💌 🗐 AutoFill 💌 Options 🥒 iRAA Server :: swp-0001-atl.corp.ilinkpro.net Up | Warn | Down | Lost | Offline Total 0 **Monitor Name** Monitor Type Status

